



NEXT GENERATION PRODUCT GUIDE



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Vuly pushes the limits of design and engineering to create the world's most incredible outdoor play products. We're fiercely determined to pioneer products that realise dreams. With ingenuity and diligence that transcends the competition, we hope to bring our revolution of safe and active play to more families around the world.

Commitments to innovation, quality and safety are the ingredients that produce the wonder of a Vuly trampoline or swing set. It's an experience that no other can match.

This Training Pack

The following is a guide to the current Vuly product line-up for our sales and service team and authorized resellers. It provides all the information that you need on the benefits and features of a Vuly.



About the Vuly brand

HISTORY

Founded in 2008 – as Trampolines Australia – and still based in Brisbane, Australia, Vuly has grown its reputation for innovation, and it has been at the forefront of global developments in outdoor play. Trampoline design had been stagnant for decades, until Vuly introduced a focus on research and development and invested heavily in modernising the market.

In 2013, Vuly created the world's only Leaf Spring-powered trampoline, the Thunder. As part of its radical rethinking of safety and performance, Vuly refined the Leaf Spring system into a more accessible Thunder package in 2016. Less than ten years after it was founded, Vuly released its first outdoor play set – the modular 360.

DISTRIBUTION

Headquartered in Evansville, Indiana, Escalade Sports is a publicly-traded (NASDAQ: ESCA) manufacturer of consumer sporting goods and recreational products. As a multi-category industry leader, Escalade Sports markets its products under multiple consumer brands distributed across the United States and internationally. The company's involvement in sporting goods spans nearly 100 years since its founding in 1927 as Indian Archery and Toy Company.

SERVICE

At the heart of every brand within the Escalade Sports family is a promise to deliver innovative, high-quality products to help families be active and enjoy serious play together. Our main mission is to produce products that meet and exceed the expectations of our customers. We are committed to provide 100% customer service and courteous and professional service. We're available for sales and service enquiries Monday- Friday, 8-5 CST. Call 1 800 467 1421 to speak to one of our representatives.



Trampoline model comparison

FEATURES



	LIFT	LIFT PRO	THUNDER	THUNDER PRO
SPRING SYSTEM	Dual-layered and tapered Coil Spring system	Dual-layered and tapered Coil Spring system	Compact Leaf Spring system	Full-size Leaf Spring system
	Chromate conversion coated steel	Chromate conversion coated steel	Heat-treated steel, with no rivets	Heat-treated steel, with no rivets
	-	-	-	Matte, black powder-coating
	No-twist, vertical bouncing	No-twist, vertical bouncing	No-twist, vertical bouncing	No-twist, vertical bouncing
	No contact zones	No contact zones	No contact zones	No contact zones
SAFETY ENCLOSURE	Hourglass design, with no Frame or Net Pole access	Hourglass design, with no Frame or Net Pole access	Hourglass design, with no Frame or Net Pole access	Hourglass design, with no Frame or Net Pole access
	Polyethylene	Terylene	Polyethylene	Terylene
	Supportive and extra UV-resistant	Supportive and extra gentle on skin	Supportive and extra UV-resistant	Supportive and extra gentle on skin
	Superfine netting	Superfine netting	Superfine netting	Superfine netting
	Self-closing and zipperless door	Self-closing and zipperless door	Self-closing and zipperless door	Extra tall, self-closing and zipperless door
	-	-	-	Tallest safety enclosure available



	LIFT	LIFT PRO	THUNDER	THUNDER PRO
FRAME	Dual-ringed frame	Dual-ringed frame	Dual-ringed frame	Dual-ringed frame, with extra reinforcing at the base
	Round, steel tubing	Round, steel tubing	Round, steel tubing	Reinforced, rectangular steel tubing
	Double-galvanized	Double-galvanized	Double-galvanized	Double-galvanized
	-	Matte, black powder-coating	-	Matte, black powder-coating
	Square-joint technology	Square-joint technology	Square-joint technology	Square-joint technology
	Click-together assembly; no nuts and bolts	Click-together assembly; no nuts and bolts	Click-together assembly	Click-together assembly; no nuts and bolts
	150 kg weight rating	150 kg weight rating	150 kg weight rating	150 kg weight rating
	-	-	Built-in stepladder	Built-in stepladder
SAFETY PADDING	Thick Bisonyl and foam	Thick Bisonyl and foam	Gentle-edge Leaf Springs – no padding required	Gentle-edge Leaf Springs – no padding required
	UV-resistant	UV-resistant		
	Double-sided – Classic Blue and Electric Yellow	Double-sided – Classic Blue and Cool Grey		
	Attaches directly to the Springs, via strong, PVC loops	Attaches directly to the Springs, via strong, PVC loops		
JUMP MAT	Heavy-duty, UV-resistant material	Heavy-duty, UV-resistant material	Heavy-duty, UV-resistant material	Heavy-duty, UV-resistant material
	HexVex™ Game System printed on mat	HexVex™ Game System printed on mat	HexVex™ Game System printed on mat	HexVex™ Game System printed on mat

Trampoline range

VULY-EXCLUSIVE FEATURES

Strong and supportive safety net

All Vuly enclosures use our signature hourglass design. It's firm, but it won't injure the user when they take a tumble. The mesh is also densely-woven to prevent tears and protect little fingers and toes.



Nut-and-bolt free easy assembly

Put together any Vuly trampoline by just sliding and clicking together the components. With no small or fiddly parts, installation couldn't be simpler.



Secure and accessible entry

Vuly's new, slip-in trampoline doors have more flex when climbing aboard and stepping off, but they completely seal while bouncing.



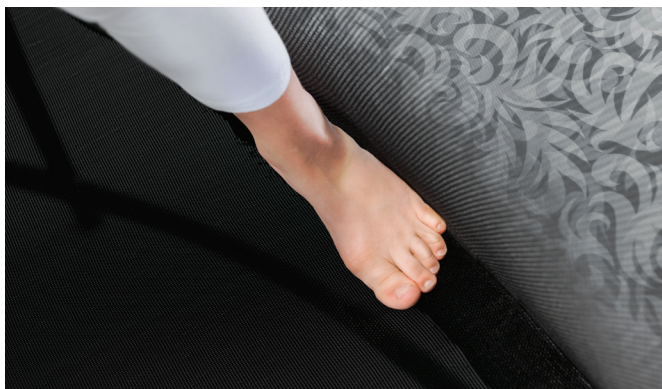
Hours of fun games

With built-in games that are ready to play, Vuly's HexVex™ Game Mat system offers limitless possibilities for fun.



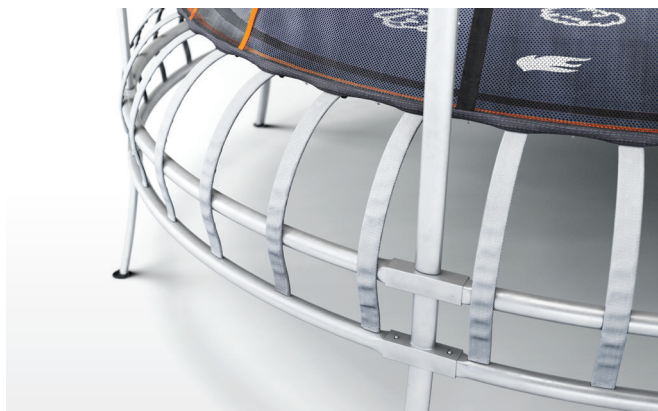
No contact zones and no injuries

Unlike some competitors, bouncers will never touch the frame or springs on a Vuly. With a safety net that's attached directly to the jump mat, you can bounce to the edge without fear.



Frame warranty - 10 years

Vuly trampoline frames are built to last, and they're guaranteed free of faults for 10 years—more than double the standard warranty of most competitors.





VULY LIFT

Realize your passion.

Available in S, M, L, XL

Built to be our most durable trampoline in a truly affordable package, Lift is the Vuly for every family.

FEATURES

Enclosure

The polyethylene mesh on Lift can stand up to severe weather and UV rays for longer than any other material - offering protection for years to come.

Frame

Vuly's tried-and-tested dual ring frame design creates a foundation that won't bow or break. It's also zinc-coated inside and out to protect against rust.

Springs

Lift's two-tiered and super-sized springs recoil based on weight and use thicker hooks, tapered ends and chromate conversion coating to safeguard against snapping.

Safety padding

Lift's safety pads are thick foam and Bisonyl, to ensure utmost safety and resilience. Tested for outstanding weather and UV-resistance, they won't deteriorate early.

With PVC connectors that securely attach to the springs, Lift's double-sided safety pads protect bouncers and onlookers from ever touching the springs.

Weight rating

Old-fashioned trampolines can usually only take between 176 and 200 lbs. None can match Lift's maximum certified weight capacity of 330 lbs.





VULY LIFT PRO

Jump into a way of life.

Available in M, L, XL

While Lift Pro may inspire duplicates, it's never beaten on design, bounce and quality.

FEATURES

Enclosure

Bouncers are always protected with Lift Pro's silky Terylene enclosure, which is easy on the skin. Collide with the wall as much as you want; you're always safe.

Frame

Double galvanisation, powder coating, heat treatment—this is the trifecta that gives Lift Pro's robust, dual-ringed frame and poles their superior resistance to rust and weather.

Springs

Boost momentum on two-tiered springs that engage based on weight and that use tapered ends, thicker hooks and chromate conversion coating to prevent breakage.

Safety padding

Lift Pro's Bisonyl and foam safety pads are thick and hard-wearing. Tested for weather and UV-resistance, they won't fade or degrade from grime and moisture.

Reversible safety pads last twice as long. With strong, PVC loops that connect directly to Lift Pro's springs, they protect against any contact with the springs.

Weight rating

Weight capacities for traditional trampolines are usually 253 lbs for the largest sizes, and less for smaller sizes. Lift Pro is accredited to 330 lbs.





VULY THUNDER

Discover your freedom.

Available in M, L, XL

Bringing top-end safety, unmatched value and the power of Leaf Spring bouncing to more families, Thunder opens up a new world of possibilities.

FEATURES

Enclosure

UV-resistant and UV-protective Polyethylene netting makes Thunder's taut safety enclosure more trustworthy and durable than any competitor.

Frame

With tubing and Leaf Springs that are double galvanized on the inside and out, Thunder's strong, dual-ringed frame is both weather and rust-resistant.

Leaf Springs

The Leaf Springs on Thunder are half as long as those on Thunder Pro, with a bounce to match and that same distinctive edge. It's always safe to land on.

Based on heavy-duty suspension systems, Leaf Springs don't twist and strain knees like coils or rods can. They provide a perfectly upright bounce every time.

Weight rating

There's not a single trampoline in the world without coil springs that can match Thunder's certified weight capacity of 330 lbs.





VULY THUNDER PRO

Experience the best.

Available in M, L, XL

Developed to offer an incomparable bouncing experience – with no contact zones or coil springs – Thunder Pro is the only choice for trampolining at its finest.

FEATURES

Enclosure

Ultra-soft Terylene netting surrounds Thunder Pro. It's gentle on skin, but firm enough to support even the most rugged bouncer.

The best bounce ever also needs the highest net ever. Without the danger of vaulting out, you can push yourself to the sky.

Frame

Not only are the tubes and Leaf Springs on Thunder Pro double galvanised, they're also powder-coated and heat-treated for incomparable weather and rust resistance.

Leaf Springs

With their all-new design, Vuly's signature Leaf Springs transfer more momentum and are more reliable than ever. Thunder Pro's gentle edge is 100% safe to land on.

Unlike the rods on other springless trampolines, heavy-duty Leaf Springs won't give a twisty rebound that can injure your knees. It's a 'straight-up' perfect bounce!

Weight rating

Other springless trampolines are certified for less than 265 lbs. Thunder Pro's weight capacity of 330 lbs proves just how robust it really is.





VULY 360 PRO

Create fun your way.

With a customizable, premium build and distinctly Vuly design, 360 Pro is made to push limits.

Example builds:



WITH SPIN SWING



WITH SPIN AND YOGA SWINGS



WITH SPIN, YOGA AND NEST SWINGS



SMALL FRAME
+ 1 SWING



MEDIUM FRAME
+ 2 SWINGS



LARGE FRAME
+ 3 SWINGS

FEATURES

Modular Swings

With 360 Pro's modular design, you can customise your experience with an expanding range of swings, set configurations and accessories - like the incredible Spin and Yoga swings.



SPIN SWING



YOGA SWING



NEST SWING

Frame

Made to be sturdier and stronger than any other swing set, 360 Pro's solid A-frame uses **2x thicker** and **40% wider** parts, as well as the signature Vuly black, matte powder-coating.

Weight rating

360 Pro is certified for up to 176 lbs per swing slot (132 lbs for Spin Swing), and up to 330 lbs in total. This means that - on a 360 Pro L - three kids of 132 lbs, 110 lbs and 88 lbs can all play at the same time.

Accessories



Basketball Set

Compatible with all Vuly trampolines and swing sets*

Become a basketball hero! Practise shooting hoops and slam dunk, all while bouncing on your Vuly.

*Requires an adapter for 360 Pro (sold separately).

Deck

Compatible with all Vuly trampolines

Practise tricks from the safety of your Vuly!
There's no easier way to skateboard.



Mister

Compatible with all Vuly trampolines and swing sets

Stay cool while bouncing, with an easy-to-attach system that disperses fine water droplets while you bounce.



Pulse

Compatible with all Vuly trampolines and swing sets

Play, pause, skip and pump up the volume as you bounce, with a Bluetooth outdoor speaker.



Wheels for Thunder Pro

Compatible with Thunder Pro

Move your Thunder Pro around the backyard like it weighs nothing at all.



Anchor Kit

Compatible with Lift and Lift Pro

Secure your Lift or Lift Pro, with a corkscrew design that can withstand the weather.



Ladder

Compatible with Lift and Lift Pro

Climb aboard your Lift or Lift Pro. With extra-wide and no-slip steps, accessing your trampoline is simple.

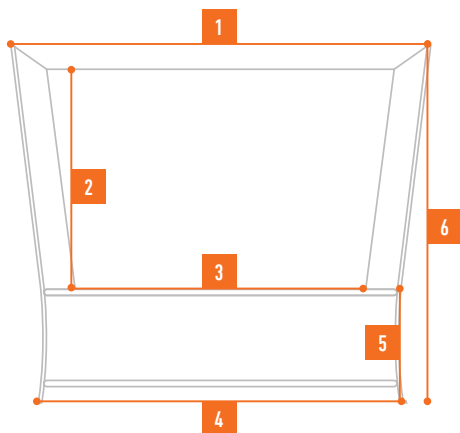


Leveler

Compatible with all Vuly trampolines

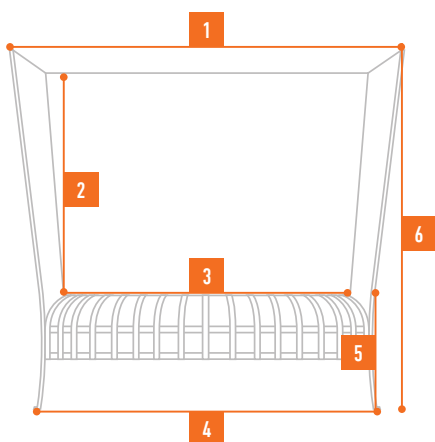
Accept no limits on where you assemble your Thunder Pro. Make your trampoline level and steady right away!

Size and specifications



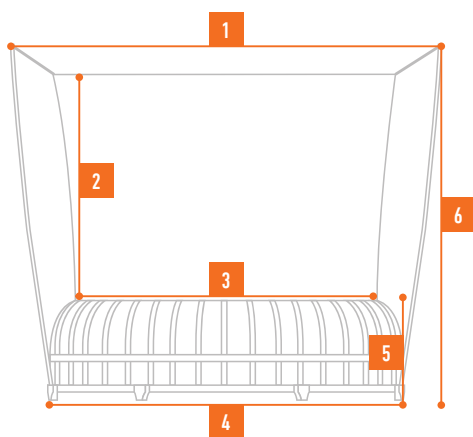
Lift & Lift Pro

1	TRAMPOLINE WIDTH	S: 8.3 ft	M: 10.2 ft	L: 12.5 ft	XL: 14.1 ft
2	SAFETY NET HEIGHT	S: 5.9 ft	M: 5.9 ft	L: 5.9 ft	XL: 5.9 ft
3	MAT WIDTH	S: 6.3 ft	M: 8.4 ft	L: 10.3 ft	XL: 12.2 ft
4	FRAME WIDTH	S: 8.4 ft	M: 10.3 ft	L: 12.5 ft	XL: 14 ft
5	MAT HEIGHT	S: 3 ft	M: 3 ft	L: 3 ft	XL: 3 ft
6	TRAMPOLINE HEIGHT	S: 9.6 ft	M: 9.6 ft	L: 9.6 ft	XL: 9.6 ft



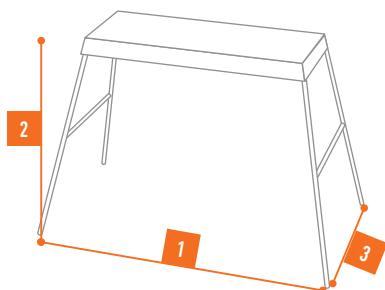
Thunder

1	TRAMPOLINE WIDTH	M: 9.8 ft	L: 12 ft	XL: 14.6 ft
2	SAFETY NET HEIGHT	M: 5.9 ft	L: 5.9 ft	XL: 5.9 ft
3	MAT WIDTH	M: 8.2 ft	L: 10.4 ft	XL: 12.4 ft
4	FRAME WIDTH	M: 9.6 ft	L: 11.7 ft	XL: 14 ft
5	MAT HEIGHT	M: 2.9 ft	L: 2.9 ft	XL: 2.9 ft
6	TRAMPOLINE HEIGHT	M: 9.3 ft	L: 9.3 ft	XL: 9.3 ft



Thunder Pro

1	TRAMPOLINE WIDTH	M: 12 ft	L: 14.3 ft	XL: 16.3 ft
2	SAFETY NET HEIGHT	M: 6.2 ft	L: 6.2 ft	XL: 6.2 ft
3	MAT WIDTH	M: 8.3 ft	L: 10.6 ft	XL: 12.4 ft
4	FRAME WIDTH	M: 9.8 ft	L: 12 ft	XL: 14 ft
5	MAT HEIGHT	M: 2.7 ft	L: 2.7 ft	XL: 2.7 ft
6	TRAMPOLINE HEIGHT	M: 9.8 ft	L: 9.8 ft	XL: 9.8 ft



360 Pro

1	SWING SET WIDTH	S: 8 ft	M: 11.6 ft	L: 15.3 ft
2	SWING SET HEIGHT	S: 7.6 ft	M: 7.6 ft	L: 7.6 ft
3	SWING SET DEPTH	S: 6.7 ft	M: 6.7 ft	L: 6.7 ft

BOX CHART - TRAMPOLINES

LIFT - Trampoline bundle

S	1x BOX A (L) 47.2 in (W) 18.5 in (H) 9.6 in 76.3 lbs	1x BOX B (L) 44.9 in (W) 15.2 in (H) 8.5 in 91.1 lbs		
	Frame tubes, Springs, Safety pad, Jump mat	Net poles, Joiner poles, Safety net		
M	1x BOX A (L) 29.9 in (W) 15.4 in (H) 18.1 in 70.5 lbs	1x BOX B (L) 39.4 in (W) 18.5 in (H) 6.5 in 62.2 lbs	1x BOX C (L) 44.9 in (W) 11 in (H) 9.4 in 76.7 lbs	
	Frame tubes, Safety pad	Joiner poles, Springs	Net poles, Safety net, Jump mat	
L	1x BOX A (L) 31.5 in (W) 16.7 in (H) 7.1 in 83.3 lbs	1x BOX B (L) 39.4 in (W) 18.5 in (H) 16.3 in 53.6 lbs	1x BOX C (L) 44.9 in (W) 11.8 in (H) 7.9 in 79.8 lbs	1x BOX D (L) 29.9 in (W) 14.2 in (H) 15.7 in 42.1 lbs
	Frame tubes	Joiner poles, Jump mat	Net poles, Safety net	Safety pad, Springs
XL	1x BOX A (L) 34.3 in (W) 18.1 in (H) 16.1 in 78.3 lbs	1x BOX B (L) 31.5 in (W) 11.8 in (H) 8.7 in 71.7 lbs	1x BOX C (L) 44.9 in (W) 12.2 in (H) 8.1 in 90.2 lbs	1x BOX D (L) 39.4 in (W) 19.7 in (H) 8.5 in 61.3 lbs
	Upper frame tubes, Safety pad	Lower frame tubes, Springs	Net poles, Safety net	Joiner poles, Jump mat

LIFT PRO - Trampoline bundle

M	1x BOX A (L) 29.9 in (W) 15.4 in (H) 18.1 in 70.5 lbs	1x BOX B (L) 39.4 in (W) 18.5 in (H) 6.5 in 62.2 lbs	1x BOX C (L) 44.9 in (W) 11 in (H) 9.4 in 76.7 lbs	
	Frame tubes, Safety pad	Joiner poles, Springs	Net poles, Safety net, Jump mat	
L	1x BOX A (L) 31.5 in (W) 16.7 in (H) 7.1 in 83.3 lbs	1x BOX B (L) 39.4 in (W) 18.5 in (H) 16.3 in 53.6 lbs	1x BOX C (L) 44.9 in (W) 11.8 in (H) 7.9 in 79.8 lb	1x BOX D (L) 29.9 in (W) 14.2 in (H) 15.7 in 42.1 lbs
	Frame tubes	Joiner poles, Jump mat	Net poles, Safety net	Safety pad, Springs
XL	1x BOX A (L) 34.3 in (W) 18.1 in (H) 16.1 in 78.3 lbs	1x BOX B (L) 31.5 in (W) 11.8 in (H) 8.7 in 71.7 lb	1x BOX C (L) 44.9 in (W) 12.2 in (H) 8.1 in 90.2 lbs	1x BOX D (L) 39.4 in (W) 19.7 in (H) 8.5 in 61.3 lbs
	Upper frame tubes, Safety pad	Lower frame tubes, Springs	Net poles, Safety net	Joiner poles, Jump mat

BOX CHART - TRAMPOLINES

THUNDER - Trampoline bundle

M	1x BOX A (L) 47.2 in (W) 18.5 in (H) 3.9 in 56.9 lbs	1x BOX B (L) 29.9 in (W) 15.2 in (H) 6.7 in 77.2 lbs	1x BOX C ((L) 47.2 in (W) 11.8 in (H) 8.7 in 84.9 lbs	
	Frame tubes	Joiner poles, Leaf Springs	Net poles, Safety net, Jump mat	
L	1x BOX A (L) 32.3 in (W) 15 in (H) 7.3 in 78.7 lbs	1x BOX B (L) 29.5 in (W) 15.2 in (H) 6.9 in 90.4 lbs	1x BOX C (L) 47.2 in (W) 11.8 in (H) 10.8 in 90.8 lbs	
	Frame tubes	Joiner poles, Leaf Springs	Net poles, Safety net, Jump mat	
XL	1x BOX A (L) 33.1 in (W) 16.3 in (H) 7.3 in 92.2 lbs	1x BOX B (L) 29.5 in (W) 15.2 in (H) 6.9 in 57.8 lbs	1x BOX C L) 47.2 in (W) 12.8 in (H) 7.7 in 87.3 lbs	1x BOX D (L) 22 in (W) 11.4 in (H) 4.7 in 64.8 lbs
	Frame tubes	Joiner poles, Jump mat	Net poles, Safety net	Leaf Springs

THUNDER PRO - Trampoline bundle

M	3x BOX A (L) 37.8 in (W) 9.8 in (H) 9.6 in 95.5 lbs	1x BOX B (L) 28 in (W) 22.2 in (H) 11.6 in 52.2 lbs	1x BOX C (L) 28.7 in (W) 19.3 in (H) 7.9 in 28.2 lbs
	Frame tubes, Leaf Springs, Net poles	Joiners	Jump mat, Safety net, Skirt
L	4x BOX A (L) 37.8 in (W) 9.8 in (H) 9.6 in 92 lbs	1x BOX B (L) 37 in (W) 22.2 in (H) 11.6 in 64.2 lbs	1x BOX C (L) 33.5 in (W) 18.9 in (H) 9.4 in 36.2 lbs
	Frame tubes, Leaf Springs, Net poles	Joiners	Jump mat, Safety net, Skirt
XL	5x BOX A (L) 37.8 in (W) 9.8 in (H) 9.6 in 92 lbs	2x BOX B (L) 23.2 in (W) 22.2 in (H) 11.6 in 43.9 lbs	1x BOX C (L) 39.4 in (W) 18.5 in (H) 8.9 in 42.8 lbs
	Frame tubes, Leaf Springs, Net poles	Joiners	Jump mat, Safety net, Skirt

BOX CHART - SWING SET

360 PRO - Swing set frame only

S	1x FRAME BOX 1 (L) 46in (W) 16in (H) 6in 79 lbs	1x FRAME BOX 2 (L) 43 in (W) 14in (H) 13 in 37 kg	1x SWING BOX	
	Frame tubes, Leg tubes, Frame bolts	Frame joiners, Top joiners, Swing rail, Anchors	Varies - see below	
M	1x FRAME BOX 1 (L) 46 in (W) 16 in (H) 6in 79 lbs	1x FRAME BOX 2 (L) 43 in (W) 17 in (H) 13in 82 lbs	1x UPSIZE KIT (L) 44 in (W) 7 in (H) 3 in 12 lbs	2x SWING BOXES
	Frame tubes, Leg tubes, Frame bolts	Frame joiners, Top joiners, Swing rail, Anchors	Swing rail, Rail joiner, Frame bolts	Varies - see below
L	1x FRAME BOX 1 (L) 46 in (W) 16 in (H) 6in 79 lbs	1x FRAME BOX 2 (L) 43 in (W) 17 in (H) 13in 82 lbs	2x UPSIZE KIT (L) 44 in (W) 7 in (H) 3 in 12 lbs	3x SWING BOXES
	Frame tubes, Leg tubes, Frame bolts	Frame joiners, Top joiners, Swing rail, Anchors	Swing rail, Rail joiner, Frame bolts	Varies - see below

360 PRO - Swings


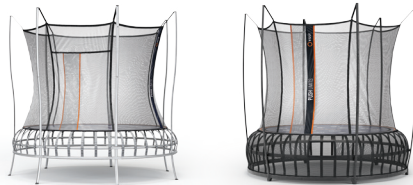

SPIN SWING BOX	(L) 44 in (W) 19 in (H) 7 in 42 lbs
YOGA SWING BOX	(L) 13 in (W) 13 in (H) 4 in 3 lbs
NEST SWING BOX	(L) 25 in (W) 24 in (H) 4 in 12 lbs
SHADE COVER BOX	(L) 15 in (W) 20 in (H) 2 in 4 lbs

Vuly Support

Vuly is 100% committed to supporting our products. We want you to enjoy your trampoline for a long time to come.

Our warranties cover manufacturing faults or defect, and do not reset for any reason. For more on Vuly warranties, please visit vulyplay.com/support-our-warranty

WARRANTY PERIODS

		
LIFT & LIFT PRO	THUNDER & THUNDER PRO	360 PRO
<div data-bbox="268 927 406 1067"> <p>10 YEARS</p> </div> <p>Frame Tubes and Joiner Poles</p>	<div data-bbox="778 927 917 1067"> <p>10 YEARS</p> </div> <p>Frame Tubes and Joiner Poles</p>	<div data-bbox="1244 927 1383 1067"> <p>10 YEARS</p> </div> <p>Frame</p>
<div data-bbox="268 1228 406 1369"> <p>5 YEARS</p> </div> <p>Springs and Jump Mat (excl. print)</p>	<div data-bbox="778 1228 917 1369"> <p>5 YEARS</p> </div> <p>Jump Mat</p>	
<div data-bbox="268 1530 406 1670"> <p>1 YEAR</p> </div> <p>Net Poles, Safety Net, Safety Padding</p>	<div data-bbox="778 1530 917 1670"> <p>1 YEAR</p> </div> <p>Net Poles, Safety Net, Jump Mat, Leaf Springs</p>	<div data-bbox="1244 1530 1383 1670"> <p>1 YEAR</p> </div> <p>Swings and accessories</p>

7-DAY-A-WEEK
Customer Service

1 800 467 1421
vulyplay.com

WARRANTY CLAIMS

If a customer believes that a Vuly product is faulty or defective, they must discontinue use and submit a Warranty Claim.

A customer must not attempt to use a product if any part is faulty or defective, as it may be dangerous. Any damage that the user causes as a result of using faulty or defective products will lead to voiding of the warranty.

Making a warranty claim

To fulfil a warranty claim, a customer must submit an online Warranty Claim at www.vulyplay.com/support.

Submitting the online Warranty Claim form requires the customer to provide:

- Details of their purchase - including date,
- Batch number,
- Clear photographic evidence of the manufacturing fault or defect.

If the customer does not provide all details that the form requires, their Warranty Claim will not be assessed.

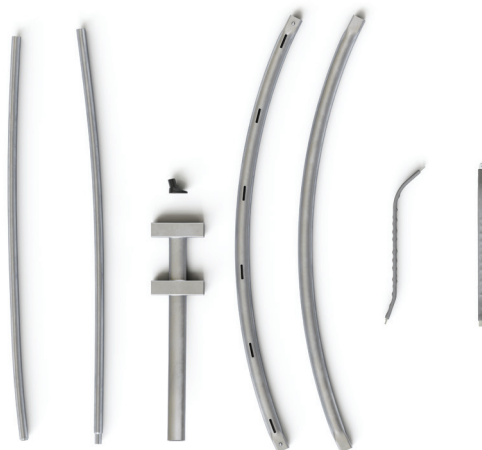
Vuly may take up to 7 days to process Warranty Claims upon a completed submission. It may take a further 7 days for replacement parts to reach the customer.

Product registration

To access the Half-Price Parts for Life program or to lodge a Warranty Claim, customers must ensure that their Vuly product is registered with Vuly.

Whether the customer purchased their Vuly product through Vuly's website, at the Brisbane showroom, over the phone or through an authorized resellers, they must register their product by visiting www.vulyplay.com/support and completing the form with a proof of purchase.

Half-Price Parts for Life



Vuly offers half-price replacement parts to all customers for the lifetime of their trampoline purchase through their Half-Price Parts for Life programme.

This program is subject to change at any time, and it is only available to customers who have purchased either through an authorised reseller or directly through Vuly.

Half-Price Parts for Life is only available to customers who wish to replace parts that are core components of their trampoline or swing set. These parts include:

Trampoline:

- Springs,
- Leaf Springs,
- Jump Mat,
- Joiner Poles,
- Safety Net (and components thereof),
- Net Poles,
- Frame Tubes.

Swing Set:

- Frame Tubes and Legs,
- Joiners,
- Swing Rails.

The program does not extend to accessories or to Tent components.

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vulyplay.com